

STATE OF WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES

AGING AND DISABILITY SERVICES ADMINISTRATION PO Box 45600 * Olympia, WA 98504-5600

August 21, 2012

CERTIFIED MAIL 7008 1300 0000 7157 2890

Nahid Razzaghy Orchard Highlands, Inc Orchards Highlands Senior Community 9505 NE 116th Ave Vancouver, WA 98662

AFH License #750845

IDR RESULTS AND REDUCED CIVIL FINE

Dear Ms. Razzaghy:

Thank you for participating in the Informal Dispute Resolution (IDR) process on August 21, 2012. During the IDR the violation and enforcement action identified in the Imposition of Civil Fine letter dated July 3, 2012 was addressed. As discussed, the following information was considered:

- All written materials presented by the adult family home;
- All oral statements and explanations offered by adult family home staff;
- · Records gathered by the RCS regional staff.

As a result of the IDR, the violation of WAC 388-76-10025 remains. The civil fine amount has been reduced from \$1,000.00 to \$300.00.

Please remit a check for \$300.00 payable to the Department of Social and Health Services. The check should be sent to:

PO Box 49501
Olympia, WA 98504-9501



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If payment has not been received within twenty-eight (28) days after receipt of this notice, interest will begin to accrue on the balance at the rate of one percent (1%) per month.

If you have any questions, please contact Robin Bucknell at (360) 725-2307.

Sincerely,

Lori Melchiori, Ph.D.

Assistant Director

Residential Care Services

cc: District Administrator

Field Manager Enforcement File

Long Term Care Ombudsman

Central File IDR File

Office of Financial Recovery